



## **WEEKLY UPDATE**

**August 21, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero (0) residents and two (2) staff members test positive for COVID-19. We are able to confirm that both staff members contracted the virus outside of the facility during the 4<sup>th</sup> of July holiday; both have returned to work.

Although Canton Oaks still remains in a no visitor status, we encourage you to connect with your loved one via phone or ipad; or window visits. If you need help with these visits please call us 903-567-0444, and we will gladly help.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

*Terrie Harrison*

Terrie Harrison  
Administrator