

## **WEEKLY UPDATE**

June 5, 2020

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at Canton Oaks continues to work hard to keep our residents safe and we are still following all recommendations of our federal, state and local health officials to prevent the spread of COVID-19.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Our efforts to keep all residents safe during this threat have been of the highest priority. We have been very pleased with these efforts. One of our greatest concerns during this time is the effect of isolation on our residents. We encourage everyone to take advantage of all options that we have available, such as visitation through the closed window of the resident room, as well as facetime calls via cell phones and ipads.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates at <a href="http://www.cantonoakstexas.com/contact.html">http://www.cantonoakstexas.com/contact.html</a>. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 903-567-0444.

Sincerely,

Terrie Harrison Administrator

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