



WEEKLY UPDATE

November 11, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had one (1) resident (September 8, 2020) and four (4) staff members test positive for COVID-19. All employees have returned to work. The resident has recovered. Van Zandt County current positivity rate is 15.5% which requires we test employees twice a week.

We are excited that Essential Caregiver visitation is in progress. It is great seeing the smiling faces of family and residents alike. Please remember that Essential Caregiver visits are **BY APPOINTMENT ONLY**. Appointments can be made by calling during the hours of 10am to 3pm Monday through Friday only with the receptionist. Visits are scheduled on Tuesdays, Thursdays and Saturdays. Designated Essential **MUST** have a negative COVID-19 test result no more than 14 days old prior to first visit.

CHANGE OF VISITATION VISITS FOR NOVEMBER: The week of Thanksgiving Visitation appointments will be on Tuesday, Wednesday and Saturday. No appointments will be made for Thursday, November 26, Thanksgiving Day.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

Terrie Harrison

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Administrator

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