



WEEKLY UPDATE

October 21, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had one (1) resident (September 8, 2020) and four (4) staff members test positive for COVID-19. Two employees have returned to work. The resident has recovered.

As we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

Essential Caregiver visits are BY APPOINTMENT ONLY. Appointments can be made by calling during the hours of 10am to 3pm Monday through Friday only with the receptionist. We will start with three days a week. Designated Essential Caregivers must be at least 18 years of age; and MUST have a negative COVID-19 test result no more than 14 days old prior to first visit. Personal Protective Equipment will be provided in accordance with CDC guidelines and training on proper use. Visits can occur outdoors, in the resident's bedroom or in another area in the facility that limits visitor movement through the facility and interaction with other residents. Essential Caregiver Visitor must wear a facemask over both the mouth and nose and other appropriate PPE recommended by CDC guidance and the facility's policy while in the facility. Visitor must also sign an agreement to leave the facility at the appointed time unless otherwise approved by the facility. Additional information will be given as needed.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

Terrie Harrison

Terrie Harrison
Administrator

1901 S Trade Days Blvd, Canton TX 75103